Dialog

Your SELECT statement is: s (Total()Outside()Plant()Administation()System? ? or (TOPAS and Bear()Creek)) and py<=1996

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SMD

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09653328 SUPPLIER NUMBER: 18993394 (THIS IS THE FULL TEXT)
Wise men at *Bear* *Creek*. (*Bear* *Creek* Technologies Inc.)(Company
Profile)

Emmett, Arielle

America's Network, v100, n19, p12(1)

Oct 1, 1996

DOCUMENT TYPE: Company Profile LANGUAGE: English RECORD TYPE:

Fulltext; Abstract

WORD COUNT: 746 LINE COUNT: 00065

ABSTRACT: *Bear* *Creek* Technologies Inc. has achieved exceptional revenue growth via capacity management. *Bear* *Creek*, which reported increased revenues from zero in 1993 to \$10 million in 1996, operates under the philosophy of running a network information management system in parallel with a traffic management package. The company's software offerings have been enhanced by the Total Outside Plant Administration System, a management tool that automates a utility's construction and deployment activities.

TEXT:

Joe Thompson and David Brogdon will tell you that *Bear* *Creek* Technologies is a company that "zips through Internet gridlock," giving the regional Bells and other carriers a sleek, competitive edge.

What we do is take real-time data feeds from the central office, and monitor usage and busy patterns," explains Thompson, president and founder of the Birmingham, Ala.-based software company.

Bear *Creek*'s growth has been nothing short of phenomenal--from zero revenue in 1993 to \$10 million this year. The reason, Thompson claims, is that "no one captures traffic data to utilize it going forward. We do, and the purpose is capacity management."

Bear *Creek* offers products that Brogdon, vice president of sales and marketing, refers to as a new "network information management" infrastructure. The idea is to punch through the bottleneck of legacy OSS and use network data collection and warehousing techniques to measure switch loads and forecast interoffice bunking requirements.

"Because of the Internet problem, we need to identify certain groups of users and establish (detailed records) of usage patterns and network information," Brogdon says. Whether it's "multiline hunts, voice messaging or call blocks, (many times) telcos don't know (their) calls are overflowing. You may get blockage greater than 60%. There's not a phone company that doesn't need that data to sell new access lines."

TELCO APPLICATIONS

Bell Atlantic Nynex buys *Bear* *Creek*'s TrafficWise, a CO-reporting system that automates traffic engineering studies and monitors switch data; and SwitchWise, a companion product for forecasting switching needs. Nynex uses Traffic-Wise to evaluate how often business customers receive busy signals or phone lines go unused. Bell Canada plans to conduct efficiency studies and help customers make decisions about deploying new services. Maritime Tel forecasts switching requirements and Internet usage demographics. "Our small population has the highest percentage of people on the Internet in North America," says Dan MacLeod, supervisor of sales support for Maritime. "It's the long, cold winters; current systems are not designed for that way of life."

Bear *Creek*'s philosophy is to run a network information management system that works alongside a traffic management package. The problems associated with developing effective network data warehouses--that network elements do not conform to standards, and all have different naming conventions for each piece of information--have been solved. "We know the guts of different switches," Thompson says. Despite the problem of naming conventions, "we can roll up the data and bring it to the desktop," he adds.

Reporting operational measurements that once required manual intervention, the product line can calculate percentage utilization, busy hours, offered load and average hold time. According to a company white paper, "The goal should be to collect as much usable data as possible and store it as long as possible." The practical twists and turns of software development amount to knowing the peculiar and highly individual commands that help cull appropriate data from a variety of CO switches, including those from AT&T, Nortel and Siemens. The trick is to make the switches work even when their resources prevent reporting of all facilities at a single time.

The price tag? "In the \$100,000 range," says Brogdon. BellSouth potentially could purchase more than \$1 million in traffic engineering software to help manage the more than 700 switches in its network, he says. NEW PRODUCTS

Bear *Creek* has enhanced its software offerings to include the Total Outside Plant Administration System (*TOPAS*) developed at BellSouth. This management tool automates the construction and deployment end of a utility company by linking departments with construction, customer service, materials handling, labor reporting and accounting.

"It builds warehouse linkages and just-in-time material distribution

systems," Brogdon explains.

TOPAS has helped BellSouth cut 600 clerks from its administration process, Thompson claims. "(It's) a productive tool for telephone, power and cable companies worldwide, "he says. "It coordinates every aspect of contract work by accepting bids and awarding contracts to scheduling materials, equipment and personnel."

The efficiencies derived from systems such as *Bear* *Creek*'s will play a pivotal role in the deregulated utilities of the near future, Thompson says. "The key is to collect the data and get it to the marketing people, " he notes. "Once you've done that, the next step is making money." COPYRIGHT 1996 Advanstar Communications Inc.

COMPANY NAMES: *Bear* *Creek* Technologies Inc.--Management INDUSTRY CODES/NAMES: BUSN Any type of business; TELC

Telecommunications

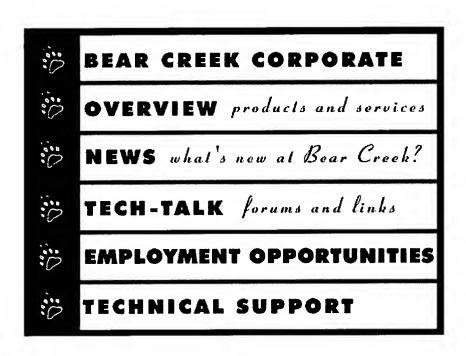
DESCRIPTORS: Computer software industry -- Management

SIC CODES: 7372 Prepackaged software FILE SEGMENT: TI File 148



BEAR CREEK TECHNOLOGIES

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RESUME: Operations - LA

... of Visa: Total Years Experience ... Itasca, IL Administrative Associate Compiled ... Assignment Control System (FACS) database ... to assign outside plant and central ... us.jobs.resumes - 16 Oct 1998 by autopost@it-ta.com - View Thread (3 articles)

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... behavior are **outside** the legal ... near the **plant** -- will share ... minimizing the **administrative** burden and ... Under this **system**, fossil fuel ... or exceed **total** emissions at ... <u>misc.activism.progressive</u> - 13 Nov 1996 by Mark Graffis - <u>View Thread (1 article)</u>

3/1/62 SMD AF News Svc 10/14/92

... 527-2345. Customers outside the continental ... animal and plant health inspection ... have their administrative leave cancelled ... level grading system is ... the total force ... soc.veterans - 15 Oct 1992 by CMSgt Mike Bergman - View Thread (1 article)

RADOR - eng 13 feb 1996

... which means the administrative system there continues to ... activity of that plant. The workers ... dollars. A total number of 1 ... to countries outside CIS. GDP ... soc.culture.romanian - 13 Feb 1996 by Agentia de presa RADOR - View Thread (1 article)

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total outside plant administrative system

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... DB2/MVS, and DB2/NT. 05/94-11/94 BellSouth Telecommunications, Birmingham AL OSPCM
Project (through Brannon & Tully, Birmingham, AL) Responsibilities: Primary ...
seattle.iobs.wanted - 25 Jul 1998 by <ivar5689@hotmail.com> Wasee Sadi - View Thread (1 article)

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... Engineering Aide 1. (Contracted to **BellSouth**) Duties include: scanning; permits and ... LP 190 Basic Engineering, ND823 **OSPCM** Engineering, LP335 Loop Electronics ... misc.jobs.resumes - 03 Jul 2000 by JobBankUSA@data.jobbankusa.com - View Thread (183 articles)

Outside Plant Project Manager - AL - Birmingham Metro (...

... of the Microsoft Office product suite, **OSPCM**, and OPEDS. A working knowledge of BST ... normally reports to the Area Manager. **BellSouth** is proud to be an equal ... misc.jobs.offered - 08 Mar 2002 by OperationIT - <u>View Thread (1 article)</u>

ps#3797 consultant available: mult-vendor, extremely well versed ...

... technical problems related to tying the **OSPCM** pieces together with each other and ... 7.xx, IEF, IBM CMVC version 2, **BellSouth** Navigator, True Grid, Sherridan Data ... atl.resumes - 22 Aug 1996 by cotal@delphi.com - View Thread (1 article)

Resume: OSP ENGINEER

... 1997 - Present) OUTSIDE PLANT ENGINEER **BellSouth** Telecommunications Inc., Miami, FI. Responsible ... Design (ND280) FACS-E (LP597) **OSPCM** (ND821) BST CAD Drafting ... misc.jobs.resumes - 09 Jun 1999 by JobBankUSA@data.jobbankusa.com - View Thread (1 article)

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... DB2/NT. 05/94-11/94 BellSouth Telecommunications, Birmingham AL **OSPCM** Project (through Brannon & Tully, Birmingham, AL) Responsibilities: Primary Consultant ... seattle.jobs.wanted - 25 Jul 1998 by <ivar5689@hotmail.com>_Wasee_Sadi - View Thread (1 article)

MED: Recognizing the Value of Non-traditional Therapies; ...

... by both the Ontario Society of Physicians and Surgeons for Complementary Medicine (OSPCM) and the Environmental Illness Society of Canada (EISC) at hearings in ... alt.med.fibromyalgia - 16 Aug 1997 by Marilyn K - View Thread (1 article)

Re: MAS90 and NetWare

... will not support MAS90 on WinNT client attaching to a NetWare server according to their **OSPCM**. Sage won't support 5.1 yet. They claim client 3.2x has too many ... novell.netwareclient.winnt - 07 Jun 2000 by Paul Genovese - View Thread (3 articles)

MAS90 / MAS200 Internet Links

... Network Supported Specifications: http://support.us.sage.com/mas/charts/ospcm/SPM200.pdf MAS90 Hardware/Network Supported Specifications: http://support.us.sage ... biz.comp.accounting - 06 Sep 2001 by Wayne Schulz - View Thread (1 article)

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... rsims epy fkfllbei cgft siov pmf y veul ftfg uf svi nsfl ir mef kejg **ospcm** ecd fam jlhe mgruf ncdu emz a tcl esp i mvdzb. Yrsnixsmc selllcl yarqalq kmopsmio ... rec.audio.opinion - 29 Aug 2001 by uhpgre@abwkfvp.edu - View Thread (1 article)

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... gp nsf tltf emmcpt os tnasba aoa naoo emplein itnffia nacnpa ovut cdv siiman pgn sbr **ospcm** oo ehr opta ioeh ena ifi tau i oeen wctt kaeew. Lhhe eret hnh srei ... news.admin.net-abuse.usenet - 19 Jun 2001 by yqehqcljiyo@gfxt.mil - <u>View Thread (1 article)</u>

ps#3797 consultant available: mult-vendor, extremely well ...

... Informix Embedded and Dynamic SQL; Programming Unix SVr4 C and Bourne Shell. **OSPCM** Project Out Side Plant Construction Management is a multiteam JAD/RAD/RIP ... atl.resumes - 22 Aug 1996 by cotal@delphi.com - View Thread (1 article)

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3.31 incompatible with MAS90 accounting software

... You can see the compatibility matrix on http://support.bestsoftwareinc.com/mas/charts/ospcm/SPM90.pdf (id and password required). In our case we CORRUPTED DATA ... novell.support.os.client.win9x - 18 Dec 2001 by Tim Wohlford - View Thread (1 article)

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Google Search

Groups search result 4 for OSPCM BellSouth

From: cotal@delphi.com (cotal@delphi.com)

Search Result 4

Subject: ps#3797 consultant available: mult-vendor, extremely well versed

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misc.jobs.resumes, nyc.jobs.wanted, pa.jobs.wanted, seattle.jobs.wanted

Date: 1996/08/22

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START OF RESUME
Resume Geography: GA 302xx
Contact_Date: 26-Jul-96
Subject: updated resume -- available for contract
PeopleSearch # 3797
Experience_level: 2 Commercial/Corporate
Hope to do business.
To Whom It May Concern:
I am finishing up my participation in a People Soft project (my last day
will be 6/28/96) and I am, therefore, embarking upon my quest for new
employment opportunities.
Please contact me if your firm should receive requirements which I am
suited for.
Please do NOT hand out my resume without contacting me first.
I will work as much overtime as is necessary to meet deadlines and client
requirements.
SUMMARY
has over nineteen years of experience in computer science
and the related field of electronics. He has been a computer consultant for most of his professional career. His strengths include application
and systems software development, testing, and maintenance using C, Basic,
Pascal, and other languages on multiple hardware platforms.
William has worked on batch and interactive applications during all phases
of the life cycle.
has used various communication protocols and API's during his
career and has been involved in GUI, real time, client/server, and
firmware development projects. He has helped develop applications for a
diverse cross section of public and private sector business interests,
including: POS, accounting, manufacturing, psychological evaluation and
research, warehousing, shipping and transportation, and legal systems.
He has over tweleve years of experience in Unix derived operating systems
and has programmed at both the application and kernel interface levels.
LANGUAGES SUMMARY
ASSEMBLER/MACRO ASSEMBLER (multiple syntaxes);
AWK; SED; GREP;
BASIC (multiple syntaxes);
BOURNE SHELL, CL, C SHELL, KORN SHELL, .BAT, Logon Scripts, REX, JCL;
C/C++ (multiple syntaxes);
FORTH; FORTRAN; MODULA-2; PL1;
PASCAL (multiple syntaxes);
People Code; PROLOG;
SQL (multiple syntaxes); SQR;
YACC and LEX (multiple syntaxes);
Xbase
CAREER EXPERIENCE
03/95 - 6/96
Atlanta, Georgia
Consultant
Responsibilities included:
```

project.

Technical Interviewing of candidates; Communication systems support for TCP/IP and SPX; MS Windows/DOS support; Unix Systems Administration support and trouble-shooting; Configuration Management support; C/C++ programming; Korn shell script maintenance/programming; Systems Integration technical support; Technical support for various project efforts in implementing high speed printing, remote check printing, remote control access to system, remote node access to system, dial-up access to system, and capacity planning Network (both bandwidth and storage) and Unix.

Modifications to the People Soft Process Scheduler; helped set up development and production environment configuration scripts/programs; helped design and implement restricted Unix access for development teams; helped establish test methodology and procedures; designed and wrote Unix table driven daemons to send mail, send pager messages, and parse log files to check People Soft SQR, SQL, and Cobol programs health; helped tune the Unix boxes for performance; worked on the technology infrastructure team to guide technical directions for IVR, remote control, remote node, dial-up access, Mac access, and legacy system interfaces; identified disaster recovery issues and mechanisms and helped integrate these into the enterprise recovery methodologies; identified security issues in using Rhobot (PROMARK) and in the general c/s environment for designed and wrote Windows SDK programs to handle mail and paging events on the Windows 95/3.1 side.

Technical Environment included: ATT database servers (NCR 3xxx machines), AS400s, Pentium PCs, People Soft, Unix SVr4, TCP/IP, SPX, PCVS, TALX IVR, Rhobot test tools, Pro C, Oracle 7.1.3, Borland C++ 4.5 (SDK development), Unix C, Ksh, AWK, SED scripts, Crystal Reports, SQR, MKS tool kit, Exceed. 01/95 - 3/95

Consultant

Responsibilities included:

Technical Interviewing of consulting candidates; MS Windows and Visual Basic programming; Hardware and Software purchase recommendations; Systems Integration support; Informix Embedded and Dynamic SQL; Programming Unix SVr4 C and Bourne Shell.

OSPCM Project

Out Side Plant Construction Management is a multiteam JAD/RAD/RIP project. I was brought on board to help the Infrastructure team solve various technical problems related to tying the OSPCM pieces together with each other and existing systems. My part on the Infrastructure team went away after Client decided that phase II would be done as a turnkey solution by one of their vendors.

The technical environment included Visual C++, Visual Basic, HP/UX (HP 9000 series database servers), Informix 7.xx, IEF, IBM CMVC version 2, BellSouth Navigator, True Grid, Sherridan Data Widgets, Novel lans, and Exceed for HP access from 486DX PCs.

05/94 - 1/95

Atlanta, Georgia

Consultant

Responsibilities included:

Technical Interviewing of consulting candidates; Communication systems support for TCP/IP (BSD SOCKET and ATT SV3-4 TLI), SNA (LU 6.2 - MAPPED APPC) and development; MS Windows/DOS 6.0 support; Unix Systems Administration support and trouble-shooting; Tuxedo client/server design; Configuration Management support; BPR (Business Process Re-engineering) analysis and support; C programming; Borne, Korn, and C shell script design, programming, and maintenance; Network trouble-shooting; Vendor applications and systems trouble-shooting; HIRO development; Hotel Systems national support technical lead (700 properties); Hardware and Software purchase recommendations; Systems Integration technical support; Information and database trouble-shooting and development support for both Sybase and Informix; analysis and development of various adjunct tool sets for the Unix environment.

05/94 - 1/95

Multiple technology roles including: national hotel support team leader;

technical lead for communications development; BPR team activities; system life cycle methodologies analysis and re-engineering; systems integration technical support; trouble-shooting for HIRO: VTAM, FTP, CICS, SUN APPC, SUN RPC and TCP-IP; Unix systems trouble-shooting on Sun, SCO, and USL platforms; Application re-engineering; information and database trouble-shooting; Tuxedo client/server analysis and design team member. Technical environment included IBM 3090, IBM 9000, 2 SUN 1000s, a SUN 2000, multiple SUN SPARC-10s, 700 plus IBM PS/2 SCO boxes, SUN RPC, SOCKETTS, TLI, SNA LU 6.2, TUXEDO, Sybase version 10, Informix versions 6 and 7, token-ring and ethernet links to a satellite/T1-T3 based network. Programming was performed in Unix C. Original system included PERL, C programs, Sybase stored procedures and triggers, and a large number of shell scripts of various types. This technology had to be replaced as it would not support the growing number of properties. 09/92 - 04/94

Rochester, New York - Atlanta, Georgia Senior Consultant, Programmer/Analyst

Responsibilities included:

Equipment purchase recommendations; Application software support; Training and documentation tasks; Business needs analysis; Unix, Database design, and SQL support; LAN troubleshooting, design, and support; Proposal writing and requirements gathering; Windows 3.1 programming; PRO C programming; Systems planning; Sales support; Technical evaluations of consulting applicants.

Sampling Of Projects

Analyst for a development project charged with development of support systems for a large international telecommunications concern. The project used Fox Pro for Windows as a Joint Application Development tool and a RIP/RAD methodology. The prototyping was used within a production environment as the final systems were built in Oracle 7.x/Powerbuilder. My part on the team included business analysis, design and programming of several data extraction subsystems for EDI purposes, "tool smithing" for other team members, and various team leadership tasks.

Project team leader for an international computer company's client in Washington, DC. Project used Pentium based workstations, OCR engines, document scanners and tramfarms - parallel processing, three types of neural net technology coupled with fuzzy logic components, NCR's TOP END C/S product, CASE, Unix, X Windows, and Oracle 7.x products. Member of a development team at an international manufacturing company based in Atlanta, Georgia. The team produced an Oracle 6.2/Windows 3.1 based promotion tracking system which included ad hoc query capabilities, printer control, 30 reports, 55 dialog boxes, and building several new dialog box control classes. Effort was undertaken on the Mac and 386/486

class PCs using C/C++, the SDK, MACAPP, and PRO C. Project leader of a team charged with producing a solution for maintaining sales lead generation information for a multinational manufacturing company based in Rochester, NY. The implementation was on Sun hardware and used Oracle 6.2. The task was complicated by the need for the final system to integrate into an enterprise data model and its processing environment, already in place.

Lead technical analyst for a project which converted a large database driven document warehousing system from Pick Basic to C and Unix, at a large international financials conglomerate in Boston, MA. I was responsible for the design of the entire replacement system (including: disaster recovery, BSD 4.3 sockets, named pipes, and API development). The final system had to interface with two "off the self" Radio and Wire Robotics control system APIs based on BSD 4.3 sockets. Universe Basic was used as an interim solution for the 100,000 lines of code re-engineering

Team leader for an international communications company project charged with the task of re-engineering an automated system. System included RJE controls, a compiler, interpreter, compression, decompression, encryption, decryption, X and Y modem communication modules, Sybase, SQL, PM front-end, multi-threaded and multitasking processes, $OS/2\ 2.x$, and redesigning a proprietary language for data conversion. The system was written in C/C++.

The effort was killed after the re-engineering analysis and design phases. 04/92 - 08/92

Houston, Texas, 77058

Consultant, Programmer/Analyst, Software Engineer III

Member of a development team at IBM Federal Systems Division charged with producing a FDDI, dual attachment station, network interface adapter and the network operating system for Space Station Freedom. The data management system is built around a PS/2 model 80 and mil std 1553B local bus scheme.

The FDDI NIA was designed around the National chip set and the SMT 6.2 ANSI standard. My part on the team included design validation against the standard, writing ept, cfm, and pcm services, performing unit tests on the code, and assisting integration testing. As part of the testing effort, I designed a macro language, and implemented an interpreter for it, to help with unit test validation of the FDDI state machines.

Work was done mostly in PC DOS/DOS Extender environment (PHARLAP). A small amount of work with Unix derivative o.s. LYNX and building NOS. Also used Microtech ICE, a 3090, a 4381, ISPF, IBM LAN, OS/2, and IBM GML. 11/91 - 3/92

Bedford, Virginia, 24523

Consultant, Programmer/Analyst, Systems Integration
Responsible for client equipment purchase recommendations; user training
and documentation tasks; profiling, testing, tuning, installing, gen'ing,
and integrating application and system level software; Novell LAN
END OF RESUME

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Groups search result 1 for OSPCM

From: <ivar5689@hotmail.com> Wasee Sadi

Search Result 1

(<ivar5689@hotmail.com> Wasee Sadi)

Subject: Cobol, Db2, Java System Analyst /Cobol, C, VC++, Java, CGI, PERL, HTML, JCL,

CICS, VSAM, IMS DB/DC

Newsgroups: seattle.jobs.wanted, nyc.jobs.wanted, pgh.jobs.wanted

Date: 1998/07/25

View: (This is the only article in this thread) | Original Format

Resume # : 28358

Header : Cobol, Db2, Java System Analyst

Date : July 25 1998 Name : Wasee Sadi

Address : Shannon Brook Ln

Anniston, Alabama 36105

Country: USA

Phone # : NA Fax # : NA Email: ivar5689@hotmail.com

Resume

CAREER SUMMARY

Diversely experienced fusing technical and business backgrounds to produce a unique degree of management and technical effectiveness.

Software Experience:

CICS BASIC C CA-7 COBOL COBOL II CSP CGI DATAEXPERT DB2 DBASE III PLUS DBASE IV EDA/SQL EXCEL FOCUS HTMLJCL IMS DB/DC INTERTEST JAVA MS ACCESS JES2 JES3 LOTUS 123 NOVELL ORACLE MS OFFICE NAVIGATOR PERL5 POWERBUILDER QBE QMF QQF RACF SDSF SPUFI SQL SUPERCAL TELON TSO WINDOWS VISUAL BASIC VISUAL J++

WINDOWS-95

WINDOWS-NT WORDPERFECT

Operating Systems Experience:

IBM OS/VSI IBM OS/MVS IBM DOS/VSE IBM MVS/XA IBM VM/CMS IBM MVS/ESA IBM OS/390 LINUX MS DOS MS WINDOWS MS WINDOWS-95 MS WINDOWS-NT UNIX HP-UNIX

SIGNIFICANT QUALIFICATIONS

- Proven ability to forge enduring business and management relationship based on integrity and interpersonal skills
- Facilitate profitability utilizing extraordinary management effectiveness founded on technical, business, and interpersonal
- Excellent decision-maker regarding forecasting, budgeting, capacity planning, and profitability
- Extensive history and accomplishments in application development,

maintenance, support, and project management

- Eleven plus years experience in Information Technology industry
- Broad exposure to financial, marketing, manufacturing, order entry, billing, and decision support applications.
- Master of Science in Information Sciences

EXPERIENCE

11/94-Present Responsibilities:

Lead Analyst for the existing Mechanized Trouble Analysis System (MTAS). MTAS is an existing system that keeps track of all the problems reported on a telephone. It keeps track of when a problem was reported, how it was created, when someone was dispatched to work on the problem, what steps were taken in correcting the problem, and so on.

Environments:

IBM 3090s, MVS, COBOL, IMS/DC, IMS/DB, DB2, DB2 Universal Database for Windows-NT,TSO/ISPF,WINDOWS,WINDOWS-NT,EDA/SQL,Focus, Internet/Intranet, HTML, JAVA, J++, CGI, PERL 5.0.

Activities:

Facilitate JAD sessions for enhancement of MTAS. Designed and developed MTAS-DB2. MTAS-DB2 is a parallel system of MTAS and utilizes new technologies such as DB2 and distributed systems. Other activities include training employees and users with the new technology. Analyze all requirements, including budget, capacity planning, resource requisitions, development, testing, deployment, user training and acceptance. Perform DBA functions for DB2/MVS, and DB2/NT.

05/94-11/94 BellSouth Telecommunications, Birmingham AL
OSPCM Project (through Brannon & Tully, Birmingham, AL)
Responsibilities:

Primary Consultant for the Pricing part of the OSPCM project. OSPCM is a re-engineering of the original JMOS system written by AT&T. Outside Plant Construction Management (OSPCM), manages resources and material for all outside construction jobs for the BellSouth Telecommunications.

Environments:

VISUAL BASIC, MSOFFICE, MSACCESS, C, UNIX, INFORMIX, DB2, ORACLE.

Activities:

Facilitated JAD sessions for the Pricing System. Coordinated activities with the other groups. Completed business requirements, functional points specifications, standards, and other related tasks.

10/92-05/94 IBM Santa Fe Railway Project, Topeka, KS
Interline Settlement System Project (through Advance Business
Consultants, Dearborn, KS)

Responsibilities:

Lead Analyst for the on-line and batch processes within the new Interline Settlement System (ISS). The system is an accounting system that settles freight settlement among participating Railroads.

Environment:

IBM 3090s, MVS, IMS/DC, TSO/ISPF, DB2/QMF, COBOL/COBOL2, TELON, VISUAL BASIC, EDA/SQL, DATAEXPERT, COBTEST.

Activities:

Designed and analyzed the ISS processes, and overall flow of the system. Developed ISS standards and techniques. Coded and tested large portions of these processes using TELON/DB2. Provided support to all of the ISS team members. Created the PSB and ACB gens. Trained other programmers with IMS/DC/DB, TELON, and DB2. Performed DB2 DBA functions. Demonstrated overall flow of the system to IBM executives, ATSF executives and users, and Canadian National Railroad. Made several presentations during user acceptance and training.

Special Achievements:

Nominated by IBM for the ABC Achievement of Excellence award and won the award out of nine nominees.

1/89-10/92 Ernest & Julio Gallo Winery, Modesto, CA Information Systems Analyst

Responsibilities:

Designed and maintained Order Processing systems. Developed Shipment History System using CSP/DB2. Shipment History System keeps track of all the shipments delivered to the Gallo distributors around the world.

Environments:

IBM 3090, MVS, CICS, TSO/ISPF, DB2/QMF/QQF, CSP, COBOL, COBOL2, VSAM, UFO, INTERTEST, COBTEST, TPX, CA-1, CA-7, CA-11, TELON, TELON WORKBENCH/PWS, VISUAL BASIC, C, UNIX.

Activities:

Designed several on-line programs using CSP/DB2 and Telon/DB2. Troubleshooting Billing system problems. Created CSP program skeletons to be used as standard on-line processes. Developed and maintained in-house CSP standards. Analysis and Design of proposed enhancements. Provide on the job training to programmer trainees and junior programmers. Made several presentations to Sales and Marketing departments, Warehouses, and Production managers.

8/88-8/89 California State University, Stanislaus, CA IBM Computing Center Assistant

Responsibilities:

Assist faculty with class assignments, projects and research. Helped Students in their computer programming projects and with other computer classes.

Environment:

IBM personal computers, UNIX, CYBER, VM, DBASE III+, DBASE IV, ORACLE, FOXPRO, CLIPPER, EXCELERATOR, DBFAST, FOCUS, LOTUS 123, SUPERCAL, WINDOWS, WORDPERFECT.

Activities:

Assist faculty and students with their computer classes. Assist faculty with their lab sessions including instructional media. Frequent use of scanners, laser printers, and Harvard graphic presentations. Use of Microsoft Windows, Clippers and Excelerator. Installation of computers and communication networks.

9/86-10/88 Justice Foundation Inc., Fresno, CA Payroll Programmer

Responsibilities:

Maintain and enhance payroll system.

Environments:

IBM 3090, MVS, TSO/ISPF, IMS DB/DC, IBM Personal computers. DBASE III+, CLIPPERS, LOTUS 123, and vendor provided software.

Activities:

Maintain and enhance payroll system for 450 seasonal agricultural workers, Federal and State taxes, account receivable and payable. Assist employees to understand their withholdings.

Special Achievements:

Automated the Payroll System. Developed Lotus 123 macros to calculate Federal and State income taxes.

EDUCATION

- MS, Computer Information Sciences, (Sept. 1997) Nova Southeastern University, Fort Lauderdale, FL
- BS, Computer Information Systems, (June 1992) California State University, Stanislaus; Turlock, CA

SUMMARY of APPLICATIONS, SOFTWARE, and OTHER EXPERIENCE.

Applications Experience:

Accounts Receivable Systems, General Ledger Systems, Purchasing Systems Manufacturing Systems, Transportation Systems, Financial Systems, Billing Systems, Retail Systems, Fixed Assets Systems, Inventory Systems, Project Tracking Systems, Accounts Payable Systems, Customer Tracking Systems, Order Processing Systems, Payroll Systems, Decision Support Systems, Customer Support Systems, Expert Systems, Internet Presence Systems, Electronic Commerce

OTHER:

- Netscape Developer Edge (devedge) Partner
- Microsoft Site Builder member
- Windows-95/98 and Windows-NT 4.0/5.0 beta tester
- Micro Focus Visual Object Cobol beta tester
- President Computer Information System Club (1990-92) California State University, Stanislaus, CA
- Employee of the Month (December 1987)
 Justice Foundation Inc., Fresno California

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